



CUSTOMER COPY

Dear Potential Customer:
389-Cleary Summit Exchange

In advance of beginning any installation, the customer needs to be aware of the charges which must be paid in order to receive new service. **The minimum contract period per our applicable Tariff is 3 months from date of service.**

If you will be making long distance calls you will need to set up an account with AT&T. Or utilize other means like a calling card to access long distance.

Monthly Recurring Access Charges: (Combined)

	Residential Service	Business Service I Line
Access Line Charge	20.15	24.20
Subscriber Line Charge	6.50	6.50
Universal Access Charge	0.01	0.01
EAS Surcharge - Per line	1.40	1.40
Network Access Fee	5.75	5.75
Single Business Access Recovery Charge		2.00
Total Monthly Local Access Service (Lifeline assistance is available.)	33.81	39.86

Installation Charges

Service Order	27.50	27.50
Central Office Connection Charge	16.50	16.50
Total Installation w/o outside work	44.00	44.00
Facilities Charge (if outside work required)	55.00	55.00
Total Installation charges w/facilities charge-	99.00	99.00
Minimum Deposit	75.00	150.00

Lowest Initial Basic: Total initial Payment required without facilities charge (Lifeline assistance is available.)

Highest initial Basic: Total initial Payment required with Facilities charge (Lifeline assistance is available.)

152.81	233.86
207.81	288.86

Optional features and varied options will change the monthly features and total amount required for basic service. Other taxes and fees may apply. Please review the attached sheets for additional information or call our business office with your questions. Financial assistance is available for basic services as Lifeline.

The deposit will be returned after two years of timely payments on record or the month after requested disconnect.

Sincerely,

James Perry
Acting GM

Telephone: (907) 389-1012 Fax: (907) 389-4003 Email: summit@polarnet.com

SUMMIT TELEPHONE CO., INC.

Application for Telephone Service

5048 Haystack Drive or P O Box 10089

Fairbanks, Alaska 99712 Phone: (907)389-1012 Fax: (907)389-4003

BUSINESS SERVICE ORDER

RESIDENTIAL SERVICE ORDER

1)Billing Name (Applicant) Listing Name		Co-Applicant/Spouse		MONTHLY ACCESS CHARGES <input type="checkbox"/> Residential <input type="checkbox"/> Private Pay Station <input type="checkbox"/> Vacation Cabin <input type="checkbox"/> Business Simple <input type="checkbox"/> Business Complex POWER AVAILABLE ON CUSTOMER PREMISES <input type="checkbox"/> 12 Volt D.C. <input type="checkbox"/> 110 Volt A.C. <input type="checkbox"/> Other _____ <input type="checkbox"/> Line Extension Services (greater than 300 feet from cable) EQUIPMENT - Phone & Other <input type="checkbox"/> I am providing my own. <input type="checkbox"/> I need to purchase this from Summit. <input type="checkbox"/> I would like to rent this from Summit	
2)Mailing Address					
3)Location of Service		4)Contact Number - Prior to Service		Directory: <input type="checkbox"/> Listed <input type="checkbox"/> Non-listed (Listed with Operator, Not in Directory) <input type="checkbox"/> Non-published, (Not in Directory or with Operator) <input type="checkbox"/> Additional Listings <input type="checkbox"/> Additional Lines <input type="checkbox"/> DID listing <input type="checkbox"/> Foreign Directory Listing _____ <input type="checkbox"/> Business Directory Listing _____	
5)Owner or Authorized Agent's Name (Business Only)		6)Business Type <input type="checkbox"/> Corp <input type="checkbox"/> Ptnrship <input type="checkbox"/> Proprietorship <input type="checkbox"/> Charitable Org or Assn			
REQUIRED CREDIT INFORMATION					
7)Applicant's Date of Birth		8)Social Security No. (Optional)		Custom Calling Packages (Excluding Remote call forwarding) Features <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 - <input type="checkbox"/> Call Forwarding <input type="checkbox"/> Call Waiting <input type="checkbox"/> Three-Way Calling <input type="checkbox"/> Last Number Redial <input type="checkbox"/> Wakeup <input type="checkbox"/> Malicious Call Trap <input type="checkbox"/> Remote Call Forwarding_	
9) Alaska Driver's License	10) Other I.D.	11)Other Info			
Co- Applicant/Spouse Information					
12)Co-Applicant/Spouse's Date of Birth		13)Social Security No. (Optional)		Restriction Services <input type="checkbox"/> Directory Assistance Deny <input type="checkbox"/> Originating Toll Service Deny <input type="checkbox"/> Restricted Sent Paid <input type="checkbox"/> Special Billing Service <input type="checkbox"/> 900 Toll Service Deny (Charge after initial request)NRC	
14) Alaska Driver's License No.	15) Other I.D.	16)Other Info	Billing Control Features - Non-recurring charges <input type="checkbox"/> Add BCF per telephone no. <input type="checkbox"/> BCF Modification <input type="checkbox"/> 900 Toll Restore		
Name		Account No.			
17)Bank		18)			
19)Credit Card		20)			
Previous Service					
21)Telephone Company Name		22)Your Previous Telephone No.			
23)Address: City, State		24)Date From:		Facility Reservation Service- Excluding BETRS <input type="checkbox"/> Residential <input type="checkbox"/> Business - Simple <input type="checkbox"/> Business - Complex	
Date to:		26)Date From:		Date To:	
25)Previous STT service? <input type="checkbox"/> Yes <input type="checkbox"/> No					
Employer					
27)Company		28)Position			
29)Address		30)Telephone No	31)Date Employed:	<input type="checkbox"/> Direct Inward Dialing Service	
32) Estimated Long Distance Monthly \$ amount		33)Date		SIGNATURE REQUIRED ON BACK.	

SERVICE AGREEMENT

The undersigned certifies that he/she is the owner-lessee-tenant of the premises where service is applied for with lawful authority to sign this application for telephone service and agrees to pay the applicable rates and abide by the terms and conditions as prescribed by the Summit Telephone Company, Inc. Tariff for all present and future telephone service. Acceptance of this application by Summit Telephone Company, Inc. constitutes a contract between Summit Telephone Company, Inc. and the applicant. All costs incurred by Summit Telephone Company, Inc. for the collection of any unpaid accounts shall be paid by the applicant.

Charges for utility service become due when billed. Failure to pay the total combined charges within twenty (20) days from the mailing date shall cause such charges to become delinquent and subject to a disconnect without notice. Failure to receive mail is not recognized as a valid reason for failure to pay bills due. A late charge of .875% per month will be charged on the delinquent balance.

The information furnished on this application will be used to determine if a deposit will be required for telephone service. Your signature in the designated space authorizes Summit Telephone Company, Inc. to conduct a credit check if such action is necessary in order to determine possible deposit requirements.

I hereby declare that the information provided is true, accurate, and complete to the best of my knowledge and belief, and is voluntarily submitted for the purpose of receiving telephone service. It is understood that upon presentation this application becomes the property of Summit Telephone Company, Inc. I also certify that I am eighteen (18) years of age or older.

DEPOSIT

Your deposit as a new customer is two times the monthly access line charge plus two times the estimated monthly toll charges. Service which has been disconnected for nonpayment will not be restored until a deposit, in the amount for which it was terminated, has been paid. Additionally, if we feel the amount of the deposit is not suitable to safeguard the interests of our company, we may require an additional deposit to cover the amount of service accruing for a period of two months. The deposit will be refunded to you after two years of prompt payment if, within that two years, the company has not been forced to disconnect the service due to delinquency and the customer has not been delinquent more than once in any 12 consecutive months. Interest will be paid on deposits over \$100.

ADVANCE PAYMENT

Your advance payment per access line covers a deposit with the remainder applied to the Basic Installation Charges and Local Service Monthly Access Charges.

Signature(s) indicate that the applicant has read and agrees to the terms and conditions above.

Signed

Applicant

Date

Co-applicant/ Spouse

Date

January 1, 2022

Summit Telephone Company [STC]

DSL Election

For your convenience, we're offering 2 economical DSL speeds at 512 Kbps and at 768 Kbps.

As you know, STC has provided broadband to you at no cost under its "DSL Beta" program for some time now. On December 31, 2018 that program closed.

Note that our Beta test has been delivering broadband at 4 Mbps down and 1 Mbps up.

If you are not satisfied with the data speed you are receiving, let us know and we will move you to the speed & monthly rate - until you are satisfied.

Place a check mark beside the data speed (Kbps / Mbps) and monthly rate that you intend to subscribe to. Fill in the blank spaces with your check, name, physical FNSB address, phone number, date and signature.

Download speed | Upload speed | Monthly Recurring Rate

<input type="checkbox"/>	<u>512 Kbps</u>	<u>512 Kbps</u>	<u>\$ 10.00</u>
<input type="checkbox"/>	<u>768 Kbps</u>	<u>768 Kbps</u>	<u>\$ 40.00</u>
<input type="checkbox"/>	<u>3 Mbps</u>	<u>3 Mbps</u>	<u>\$ 80.00</u>
<input type="checkbox"/>	<u>4 Mbps</u>	<u>3 Mbps</u>	<u>\$100.00</u>
<input type="checkbox"/>	<u>6 Mbps</u>	<u>3 Mbps</u>	<u>\$121.00</u>
<input type="checkbox"/>	<u>10 Mbps</u>	<u>3 Mbps</u>	<u>\$127.00</u>
<input type="checkbox"/>	<u>15 Mbps</u>	<u>3 Mbps</u>	<u>\$130.00</u>
<input type="checkbox"/>	<u>25 Mbps</u>	<u>3 Mbps</u>	<u>\$135.00</u>

Name: _____

Phone Number: _____

FNSB Street Address:

Signature: _____ Date: _____

CREDIT CARD PAYMENT OPTIONS

You may choose to pay by credit card – either VISA or MASTERCARD.
Please mark your choice below, fill in the required information and return this form to:

Summit Telephone
P O Box 10089
Fairbanks, AK 99710-10089

____ VISA

____ MASTERCARD

CREDIT CARD NUMBER _____

EXPIRES ____/____

THREE DIGIT FRAUD PROTECTION CODE ON BACK OF CREDIT CARD
FOLLOWING CARD NUMBER ____

If address for credit card billing is different than phone billing address, please
Include it.

Street/P.O. Box # _____
City, State, Zip code _____

Signature _____

I want my bill charged automatically to my credit card. Yes ____ No ____

I will call in or mail authorization each month for my credit card. Yes ____ No ____
Charge will be made to your credit card by the 20th of each month if the request
is received before that date.

If you have any questions, please feel free to contact us at the business office
Monday – Friday 9 am – 4 pm.



Summit Telephone Company • P.O. Box 10089 • Fairbanks, AK 99710-10089

IMPORTANT FCC MANDATED ACCOUNT CHANGES

Due to changes in FCC rules to protect your privacy, all telecommunications providers are required to obtain passwords from their customers which will be utilized to verify identity of the customer or his authorized representative prior to releasing any call detail and/or customer account information.

In the normal course of providing telephone service, Summit Telephone maintains certain information about customer accounts. This information, known as Customer Proprietary Network Information or CPNI for short, includes information typically available from details on your monthly bill including calling patterns, types of lines and local service billing records. CPNI does not include name, address, or telephone number.

We are requesting that you set up a password that contains 4 to 6 characters, with at least 1 being a numeric character for your account. Per FCC regulations the following are not allowable passwords; Social Security number, mother's maiden name, date of birth or driver's license number.

Please complete both of the enclosed 1/2-page forms and return the one entitled Summit Telephone - in the enclosed postage paid envelope provided. We are also requesting that you give the name or names of authorized individuals who may obtain CPNI information regarding your account.

Call us with your questions, dial 611 or 389-1012 from your home or dial 800-459-1012 toll free if you are outside of Fairbanks.

Thank you,

Roger Shoffstall
General Manager

Telephone: (907) 389-1012 Fax: (907) 389-4003 Email: summit@polarnet.com

Summit Copy

Summit Telephone Company

Customer password required by the FCC. The following are not allowable passwords; your Social Security number, mother's maiden name, date of birth. Our recommendation is also not to use your driver's license number.

Name: _____

Phone Number: _____

Mailing Address: _____

Password that contains 4 to 6 characters, with at least 1 numeric

Names of authorized individuals;

Customer Signature

Customer Copy

Summit Telephone Company

Customer password required by the FCC. The following are not allowable passwords; your Social Security number, mother's maiden name, date of birth. Our recommendation is also not to use your driver's license number.

Name: _____

Phone Number: _____

Mailing Address: _____

Password that contains 4 to 6 characters, with at least 1 numeric

Names of authorized individuals;

Customer Signature



Summit Telephone Company • P.O. Box 10089 • Fairbanks, AK 99710-10089

Re: Long Distance Service

Dear Customer:

The only long distance carrier available in our service area is ATT.

If you will be making long distance calls you will need to set up an account with ATT before making any calls. If you do not set up an account before you make a long distance call they will bill you through a 3rd party billing service at a higher rate. They will then place a toll block on your line until an account is set up with ATT.

If you would like to set up an account with AT&T Alascom long distance service, please contact them at (800) 252-7266. This is a toll free number for all of AT&T Alascom's Residential and Internet Services.

If you do not wish to receive a separate bill from AT&T Alascom, you might consider using a prepaid calling card for your long distance service needs. Please contact the Summit office if you wish to select toll block service and use a calling card.

Sincerely,

James Perry
Acting GM

Telephone: (907) 389-1012 Fax: (907) 389-4003 Email: summit@polarnet.com

BLACK DOT – DO NOT CALL LISTING

ACTION REQUIRED

ALASKA “BLACK DOT” LAW REPEALED - AUGUST 16, 2006. DIRECTORY LISTING WITH BLACK DOT INVALID FOR ALASKA TELEMARKETING

Register for free on the National Do-Not-Call immediately to stop telemarketers from contacting you:

- **Register on-line by going to www.donotcall.gov**
- **Register by telephone, call 1-888-382-1222**
TTY subscribers may call 1-866-290-4236

You must call from the phone number you wish to register

FOR FURTHER INFORMATION, PLEASE VISIT THE RCA WEBSITE AT
WWW.STATE.AK.US/RCA/CONSUMER.

OR CONTACT OUR BUSINESS OFFICE

(907)389-1012

Summit Telephone Company

Custom Calling Features Instructions

Note: Each of the below custom calling services cost \$1.50 per month with an installation fee of \$12.00. If custom calling services are ordered at the same time in a package of three or more here is the price per month listed below.

3 Calling Features	\$3.65 a/month
4 Calling Features	\$4.60 a/month
5 Calling Features	\$5.50 a/month
6 Calling Features	\$6.40 a/month

~ CALL FORWARDING ~

Lets you temporarily forward local or long distance calls to another number you select.

TO USE CALL FORWARDING: (Instructions as follows)

1. Dial "72", after approximately 4 seconds you will hear dial tone. You may dial "72#" from a push-button telephone to eliminate the delay.
2. When you hear the second dial tone, dial the number where you want the calls to go. Wait for the person to answer.
3. If the line is busy or no one answers, hang up and immediately repeat steps 1 and 2. A "cadence" (short-long, short-long) ring indicates that Call Forwarding is working.
4. You may verify that your calls will be forwarded by dialing "72" or "72#". A busy signal indicates that Call Forwarding is in effect.
5. Remove Call Forwarding by dialing "73" or "73#". A "cadence" ring indicates that calls are no longer being forwarded.

Note: Long distance calls to a call forwarded number cannot be call forwarded to a long distance telephone number.

~ CALL WAITING ~

A short tone signals that another person is trying to call you when you are on the phone. You can put one call on hold while handling the second call, or alternate between the two.

TO USE CALL WAITING: (Instructions)

1. When you hear a brief tone, quickly press and release the hookswitch button or flash button on your phone. Answer the second call.
 2. To return to the first call or alternate between calls quickly press and release the hookswitch or flash button on your phone each time.
 2. You may also answer the second call by hanging up and waiting for the phone to ring.
 3. To cancel wither call, simply hang up. When the phone rings again, you will be connected with the person who is still on the line.
 4. Dial *62 to disable call waiting for one call.
 5. Dial *70 to disable call waiting.
 6. Dial *76 to enable call waiting.
-

~ THREE WAY CALLING ~

Allow you to talk to two different people at the same time, to add a second person to your call, or to put one call on hold and make a second call. Can be used for local or long distance calls.

TO USE THREE WAY CALLING: (Instructions)

1. Put your first call on hold by pushing and then releasing the hookswitch button on your phone.
2. Wait for three brief tones and a dial tone. Make your second call.
3. When that person answers, or you hear ring back tone, firmly push and then release the hookswitch button to connect all three of you. You may talk privately with the second person before making the threeway connection.
4. If the third party's line does not ring or there is no answer, depress the hook switch button momentarily to reconnect to the party on hold.
5. The first call will end when that party hangs up.
6. The second call will end when you momentarily depress the hook switch button, or when that person hangs up.
7. Both calls will end when you hang up.

~ WAKE UP ~

A Wake Up call can be made for one time only or on a repetitive, daily, basis.

TO USE WAKE UP: (Instruction)

1. Dial the Wake Up setup access code, (daily) "82", (one time) "83". To eliminate delay, (daily) "82#", (one time) "83#".
2. After you hear dial tone, dial in the Wake Up time. It must consist of three or four digits, and is dialed in 24-hour format. For example. 9 A.M. would be entered by dialing "900". 9 P.M. would be entered by dialing "2100".
3. To cancel either daily or one time Wake UP, dial "84".

~ LAST NUMBE REDIAL ~

This feature allows a user to "redial" the number last dialed by depressing a single key.

TO USE LAST NUMBER REDIAL: (Instructions)

1. Depress the "#" Key.
-